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Education

2021   **PhD Student (est. completion 2025).** Major: Curriculum and Instruction with a focus on Instructional Technology. University of South Florida, Tampa, Florida

2012   **Masters of Education.** Major: Instructional Technology. University of South Florida, Tampa, Florida.

2009   **Bachelor of Science.** Major: Secondary Social Science Education University of South Florida, Tampa, Florida.

Instructional Design Experience

Jan. 2022 – July 2022   **Instructional Designer,** IHG Hotels and Resorts, Atlanta, GA (Remote)
- Organize course content to produce curriculum that meets learning needs of the business.
- Consult with internal partners, leaders, and subject matter experts to discover learning and performance needs.
- Develop and manage timelines and milestones. Collaborates with internal business partners to validate that curriculum solutions align to business priorities and strategy for operational effectiveness.
- Evaluate learning solutions, track, and report relevant performance metrics.
- Update educational materials needed for training and facilitation.
- Guide subject matter experts on appropriate training and educational modalities for needed facilitation and assessment.

March 2021 – Jan. 2022   **Senior Instructional Designer,** PennyMac Loan Services, Tampa, FL
- Organize course content to produce curriculum that meets learning needs of the business.
- Coordinate and oversee development team of colleagues and subject matter experts, explain roles and expectations, provide project documentation, develop project plan, manage to timeline, and resolve project-related problems and issues.
- Develop and manage timelines and milestones. Collaborates with internal business partners to validate that curriculum solutions align to business priorities and strategy for operational effectiveness.
- Participate in peer-to-peer reviews to ensure consistency, quality, and appropriate use of course content guidelines.
- Develop tools and processes to measure effectiveness of curriculum solutions and learner performance to ensure solutions meet employee skill development requirements.
- Guides the business on strategy implementation in the pursuit of business solutions.
- Gather information, analyzes data trends, identifies root cause(s), and provides information to the business or project teams

Jan. 2019 – March 2021   **Instructional Designer,** Greenway Health, Tampa, FL
- Consult with internal partners, leaders, and subject matter experts to discover learning and performance needs.
- Work with our Compliance Department to define, create, and implement our compliance eLearning training.
- Use agile, performance-based instructional design methods to design, develop, and provide learning solutions for Greenway Health employees.
- Create software how-to videos, practice scenarios, coaching rubrics, job aids, etc.
- Collaborate with SMEs and manage project deliverables.
- Consult and collaborate with internal team partners to enable on-the-job learning and performance support opportunities.

- Evaluate learning solutions, track and report relevant performance metrics.

Jun. 2017 – Jan. 2019   **Learning Designer,** Saint Leo University, St. Leo, FL
- Educate and assist faculty in development of quality content including such activities as mapping content to curriculum requirements, analyzing audience-learning preferences, reviewing methods for design of instructional materials, etc.
- Create course design and academic activities using theories of adult learning and accelerated learning.
- Help foster a positive culture within Learning Design of collaboration, collegiality, innovation, and product excellence.
- Plan media rich course design and creation of multimedia presentations using Storyline 3.
- Work in partnership with departments and programs to support course and program goals through design as well as pilot projects.
- Participate in strategic initiatives related to, but not limited to, content, learning innovation, teaching strategies, and assessment effective practices.
- Facilitate learning through a variety of delivery methods including classroom instruction, virtual training, and on-the-job coaching.
- Train faculty to use the tools and features of various multimedia programs.

Nov. 2014 – Jun. 2017   **Instructional Designer,** University of South Florida, Tampa, FL.
- Identify faculty instructional and pedagogical goals and assist with incorporating technology where appropriate.
- Assist in the development of strategies and approaches for new learning initiatives.
- Creation of multimedia presentations using Articulate Presenter and Storyline 2.
- Work with faculty to convert course materials/documents into an online format.
- Coordinate with our media team to schedule video shoots for faculty content.
- Work closely with teammates on their courses/projects.
- Build online courses in our LMS (Canvas).
- Train faculty to use the tools and features of various multimedia programs.

Jun. 2014 – Nov. 2014   **Instructional Designer,** Bisk Education, Tampa, FL.
- Work with client school to create online undergraduate courses with synchronous and asynchronous content.
- Guide faculty members from launch of course, through the content development cycle, streamlining on-ground instructional elements into an inline course targeted to adult, non-traditional students.
- Managing the flow of deliverables from department to department.
- Build course elements and websites when needed.

Aug. 2012 – Jun. 2014   **Instructional Designer**, University of South Florida St. Petersburg
- Consult with faculty and other SME's on multimedia technology, design, and delivery.
- Use the course syllabus and faculty input to build the course structure platform.
- Provide expertise and support in applying instructional design methods to the development, implementation, and evaluation of online and hybrid courses.
- Identify faculty instructional goals and assist with incorporating technology.

Teaching Experience

Jan. 2014 – Jun. 2017   **Adjunct Faculty,** University of South Florida St. Petersburg College of Education
- EME 2040 Introduction to Technology for Educators. Fully online course delivered through the Canvas LMS. Topics addressed in this class, among others, include Educational Software, Ethical and Social Issues, and Interactive Multimedia.

Jan. 2012 – May 2012   **Teaching Assistant,** University of South Florida
- Responsible for grading assignments.
- Update Blackboard (weekly modules, grades, new content, etc.)

Certificates

Dec. 2013   **Instructional Technology: Instructional Design (University of South Florida)**
- Provided specific instruction in principles of instructional design including effective design and training methodologies and strategies.

May 2012   **Instructional Technology: Web Design (University of South Florida)**
- Provided specific instruction in principles of web design including functionality, navigational issues, design ideas, and accessibility.

May 2012   **Instructional Technology: Multimedia Design (University of South Florida)**
- Provided specific instruction in principles of multimedia including graphic design, audio/video production, programming, and presentation software.

Technical Experience

Microsoft Office: Word, PowerPoint, Excel
Adobe Suite: Photoshop, InDesign, Illustrator, Adobe Premier Elements
Audio/Video Editing Programs: Camtasia, Audacity, Adobe Premier Elements
LMS: Blackboard, Canvas, Desire 2 Learn
Articulate Suite: Storyline 3, Articulate Rise, Articulate 360