

Zachary Pruitt, PhD, MHA, FACHE

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EDUCATION

- Doctor of Philosophy, Health Services Research, University of South Florida (2013)
- Master of Health Administration, University of South Florida (2008)
- Bachelor of Arts, Psychology, University of Texas at Austin (1998)

ACADEMIC EXPERIENCE

University of South Florida

Tampa, FL

USF Health, College of Public Health

August 2021 – Current Associate Professor
Teach graduate and undergraduate courses in healthcare systems, quality, management, strategy, marketing, and community-based consulting. Conduct health services research and health administration education research. Serve as Chair of the Master of Health Administration Admissions Committee.

March 2018 – Current Director of Community Practice
Cultivate new student internship placement opportunities, administrative residency positions, and post-graduate fellowships with healthcare community partners, including hospitals, medical group practices, managed care organizations, and consulting firms.

March 2018 – July 2021 Assistant Professor
Taught graduate and undergraduate courses. Faculty sponsor for Healthcare Management Student Association, supporting leadership speaker series and professional development workshops. Conducted health services and health administration education research.

September 2016 – May 2019 Health Systems Domain Co-Lead
For USF Morsani College of Medicine SELECT program, create and deliver Health Systems curriculum for 1st and 2nd year medical students. Mentor students in health systems-related scholarly projects.

January 2015 – February 2018 Visiting Assistant Professor
Taught graduate and undergraduate courses in the Department of Health Policy and Management. Conducted health services and health management research.

January 2014 – December 2014 Adjunct Assistant Professor
Taught graduate and undergraduate courses in the Department of Health Policy and Management. Conducted health services and health management research.

January 2010 – December 2013 Doctoral Candidate / Research Assistant
Public Health doctoral student with concentration in health services research. Assisted graduate-level course teaching. Conducted quantitative analyses of secondary data using SAS analytics software and scientific research methodologies.

PRACTICE EXPERIENCE

Universal Healthcare, Inc. **St. Petersburg, FL**
March 2009 – December 2009
Director, Medicaid
For government programs health plan, directed Florida Medicaid HMO enrolling over 34,000 members. Responsible for profit and loss.

WellCare Health Plans, Inc. **Tampa, FL**
July 2007 – March 2009
Senior Manager, Public Policy
Analyzed federal policy opportunities and risks impacting operations for a health plan specializing in Medicare and Medicaid managed care programs.

April 2006 – June 2007
Manager, Florida Regulatory Affairs
Managed Medicaid regulator relationships and oversaw compliance staff. Oversaw implementation of regulations and contract requirements into business operations.

January 2005 – March 2006
Project Analyst, Regulatory Affairs
Led corporate regulatory team in expansion applications and new business implementation.

Navigant Consulting, Inc. **Tampa, FL**
2004 – 2005
Staff Coordinator: Business Development
For a healthcare unit of a publicly traded consulting firm, coordinated development of proposals and engagement contracts in healthcare provider segment.

Sykes Enterprises **Tampa, FL**
2002 – 2003
Business Development Specialist
For a publicly traded provider of customer service outsourcing, consulting, and management, conducted market research and developed direct marketing campaigns.

Stanton Street Technology Group **El Paso, TX**
2000 – 2002
Project Manager
For a website development and business application services company, responsible for client services and project management.

Embark.com **San Francisco, CA**
1998 – 2000
Client Services Manager
Managed production of web-enabled suite of higher education recruitment software for developer of online products & services for the higher education market.

Dun & Bradstreet **Austin, TX**
1997 – 1998
Business Analyst
Supported client base through financial analysis and business information reporting for business information firm that provided credit risk and supply chain compliance tools.

COURSES TAUGHT, USF HEALTH

- Managing Quality in Health Care (graduate), May 2021 to current.
- Advanced Seminar on Health Care Management (graduate), January 2017 to current.
- Strategic Planning & Healthcare Marketing (graduate), June 2015 to current.
- Health Services Management (graduate), August 2014 to current.
- Understanding U.S. Health Care (undergraduate), January 2014 to current.
- Population Assessment II: Health Policy & Population Health Management (co-teach, graduate), January 2021 to May 2022; January 2024 to current.
- Human Resource Management in Health Care (graduate), August 2024.
- Health Systems (Morsani College of Medicine, SELECT), September 2014 to 2019.
- Principles of Health Policy & Management (graduate), January 2014 to July 2016.

PUBLICATIONS

1. Allgood, A. & **Pruitt, Z.** (2024). ChatGPT-generated case studies for higher-level learning. *The journal of health admin educ.* 40(3), 485-508.
2. **Pruitt, Z.**, Dunne, K., & Rafalski, E. (2023). Case Study: Restoring Confidence in Health Services during the COVID-19 Pandemic. *The journal of health admin educ.* 39(4), 377-388.
3. **Pruitt, Z.**, Chapin, K., Eakin, H., & Glover, A. (2022). Telehealth during COVID-19: Suicide prevention and American Indian communities in Montana. *Telemedicine and e-Health*, 28(3), 325-333.
4. *Nguyen, M., Dyjak, P., Swanson, J., MacDonald, M., Vivar, J., Shah, S., Swanson, J., **Pruitt, Z.**, Mirza A., & Mhaskar, R. (2021). The Treatment of Pharyngitis in Uninsured Patients: A Multicenter Study of Free Clinics. *Cureus*. 13(10): e18564.
5. Liller, K., **Pruitt, Z.**, & Burke S. G. (2020). Interprofessional Education: Reaching health professionals with an interactive professional virtual/online event on advocacy and policy. *Frontiers in public health*. 8(606394).
6. **Pruitt, Z.**, Mhaskar, R., & Greenberg, M.R. (2020). Interprofessional collaboration between medical and health administration students. *The journal of health admin education*. 36(4), 317-334.
7. Emechebe, N., Amoda, O., Taylor, P.L., & **Pruitt, Z.** (2019). Passive social health surveillance systems may identify individuals at risk of inpatient readmissions. *American journal of managed care*. 25(8), 388-395.
8. **Pruitt, Z.** & Moseley, M.G. (2018). Interprofessional problem-based learning activity: a value-based contracting decision. *The journal of health admin educ.* 35(3), 401-419.
9. **Pruitt, Z.**, Emechebe, N., Quast, T., Taylor, P.L. & Bryant, K.B. (2018). Expenditure reductions associated with a social service referral program. *Population health management*. 21(6), 469-476.
10. **Pruitt, Z.**, Taylor, P.L., & Bryant, K.M. (2018). A managed care organization's call center-based social support role. *American journal of accountable care*. 6(1), e16-e22.
11. **Pruitt, Z.**, & Pruitt, R.C. (2017). Children covered by Medicaid/State Children's Health Insurance Program more likely to use emergency departments for food allergies. *Pediatric emergency care*. 33 (12), e152-e159.

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12. **Pruitt, Z.**, Kane, B., Barraco, R.D., DeWaay, D.J., Rosenau, A.M., Bresnan, K.A. & Mhaskar R., Greenberg, M.R. (2017). Development of a health care systems curriculum. *Advances in medical education and practice*. 8, 745-753.
13. **Pruitt, Z.** (2017). Case study: A population health strategy for Bay City. *The journal of health admin educ*. 34(4), 133-178.
14. **Pruitt, Z.** & Sportsman, S. (2017). Patient-perceived access to care when actively seeking treatment. *Oncology nursing forum*. 44(3), 320-328.
15. **Pruitt, Z.** & Langland-Orban, B. (2016). Managed care cautionary tale: a case study in risk adjustment and patient dumping. *The j of health admin educ*. 33(3), 475-486.
16. **Pruitt, Z.** (2015). Book review: Jonas and Kovner's Health Care Delivery in the United States, 11th edition. *The journal of health admin educ*. 32(1), 401-406.
17. **Pruitt, Z.**, Robst, J., Langland-Orban, B., & Brooks, R.G. (2015). Healthcare costs associated with antiretroviral adherence among Medicaid patients. *Applied health economics and health policy*. 13(1), 69-80.
18. **Pruitt, Z.** & Pracht, E. (2013). Emergency admissions for non-life-threatening injuries to children. *American journal of managed care*, 19(11), 917-924.
19. **Pruitt, Z.** & Sportsman, S. (2013). The presence and roles of nurse navigators in acute care hospitals. *Journal of nursing administration*, 43(11), 592-596.

PUBLICATIONS IN REVIEW

TEXTBOOKS

- **Pruitt, Z.** (2024). *Health Services Management: Competencies and Careers*. New York: Springer Publishing Company. ISBN-13: 9780826148063.
- **Pruitt, Z.**, Smith, C.S., & Pérez-Ruberté, E. (2020). *Healthcare Quality Management: A Case Study Approach*. New York: Springer Publishing Company. ISBN 13: 9780826145130.

BOOK CHAPTERS

- Drabiak, K. & **Pruitt, Z.** (2024). Health Law and Ethics. In Liller, K.D. & Corvin, J.A. (Eds.), *Certified Public Health Exam Review Guide*. (2nd ed.). Washington, D.C.: American Public Health Association.
- Potthoff, S., **Pruitt, Z.**, & Mishek, J. (2024). Program and Resource Management. In Liller, K.D. & Corvin, J.A. (Eds.), *Certified Public Health Exam Review Guide*. (2nd ed.). Washington, D.C.: American Public Health Association.
- Kovner, A.R., **Pruitt, Z.** & McAlearney, A.S. (2023). Overview: Managerial Predicaments. In Kovner, A.R., McAlearney, A. S., (Eds.), *Health Services Management: A Case Study Approach, 12th edition*. (pgs. 19-25) Chicago: Health Administration Press.
- **Pruitt, Z.** & Langland-Orban, B. (2023). Case 10. Managed Care Cautionary Tale: A Case Study in Risk Adjustment and Patient Dumping. In Kovner, A.R., McAlearney, A.S., (Eds.), *Health Services Management: A Case Study Approach, 12th edition*. (pgs. 77-85). Chicago: Health Administration Press.

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- **Pruitt, Z.** & Kovner, A.R. (2023). Case 24. Refocusing the Community Health Needs Assessment. In Kovner, A.R., McAlearney, A., (Eds.), *Health Services Management: A Case Study Approach, 12th edition*. (pgs. 166-175). Chicago: Health Administration Press.
- **Pruitt, Z.** & Moseley, M.G. (2023). Case 30. Engaging Physicians in a Value-Based Contracting Decision at Bay City Clinic. In Kovner, A.R., McAlearney, A., (Eds.), *Health Services Management: A Case Study Approach, 12th edition*. (pgs. 190-201). Chicago: Health Administration Press.
- **Pruitt, Z.** (2023). Health Care Management. In Knickman, J.R. & Elbel, B. (Eds.), *Jonas and Kovner's Health Care Delivery in the United States, 13th edition*. (pgs. 333-358). New York: Springer Publishing Company.
- **Pruitt, Z.** & Salemi, J. (2022). Florida COVID-19 Analytics. In Rafalski, E. & Mullner, R. (Eds.), *Healthcare Analytics: Health System Emergency Preparedness for COVID-19*. (pgs. 107-141). New York: Routledge.
- Drabiak, K. & **Pruitt, Z.** (2018). Health Law and Ethics. In K.D. Liller, J.A. Corvin, & H.H. Venkatachalam (Eds.), *Certified Public Health Exam Review Guide*. Washington, D.C.: American Public Health Association.
- **Pruitt, Z.** & Languard-Orban, B. (2017). Case 53. Managed Care Cautionary Tale: A Case Study in Risk Adjustment and Patient Dumping. In Kovner, A.R., McAlearney, A.S., (Eds.), *Health services management: a casebook, 11th edition*. (pgs. 373-380) Chicago: Health Administration Press.

OTHER PUBLICATIONS

- **Pruitt, Z.,** & Steed, W. (2024). Instructor's Manual. In *Health Services Management: Competencies and Careers*. New York: Springer Publishing Company.
- **Pruitt, Z.,** & McAlearney, A.S., Kovner, A.R. (2023). Instructor's Manual. In Kovner, A.R., McAlearney, A.S., (Eds.), *Health Services Management: A Case Study Approach, 12th edition*. Chicago: Health Administration Press.
- Quast, T., Pracht E., & **Pruitt, Z.** (2021). "Specialist Physician Care and Social Determinants of Health: Literature Review" in *Assessing Specialist Care in Hillsborough County*. Report for Hillsborough County Health Care Plan.
- **Pruitt, Z.** & Wrightson, N. (2020). *Instructor's Manual for Healthcare Quality Management: A Case Study Approach*. New York: Springer Publishing Company.
- **Pruitt, Z.,** Emechebe, N., Fernandez, S., Akorede, I., Taylor, P.L. (2020). Social health surveillance systems: A Systematic Review. *Preventive Medicine, Epidemiology and Public Health*. 1(1), 1-11.
- **Pruitt, Z.** (2020). *Using Social Determinants of Health to Predict Readmissions*. Care Analytics News: Care Interventions Edition. 13(1).
- **Pruitt, Z.** & Emechebe, N. (2017). *Coordinated Medical and Social Services Associated with Improved Access to Social Services and Decreased Costs*. Tampa, FL: University of South Florida, College of Public Health.

CONSULTING

- Moseley, M.G. & **Pruitt, Z.** (October 2023, January 2024). *Health Care Management for Physicians and Nurses*. Tampa General Hospital People Development Institute. Tampa, FL.
- **Pruitt, Z.** (January, May, July, November 2023). *Health Care Management*. Tampa General Hospital People Development Institute. Tampa, FL.
- **Pruitt, Z.** & Bermudez, D. (June 2022). *Community Health Needs Assessment*. Suncoast Community Health Centers.
- **Pruitt, Z.** (June 2020). *Addressing Social Determinants of Health at a Community Health Center*. Suncoast Community Health Centers.
- **Pruitt, Z.** (August 2020). *Workforce Assessment of Suicide Prevention Practices during COVID-19 Pandemic*. University of Montana Center for Children, Families, and Workforce Development.
- **Pruitt, Z.** (March 2020). *Statistical analysis of pre-admissions and assessments data to improve educational performance in graduate nursing*. Collaborative Momentum Consulting.

PRESENTATIONS AND LECTURES

- **Pruitt, Z.**, Broom, K., Kerckmar, S., Schumacher E., Shay, P. & Weeden, V. (June 2025). *Competency model for teaching health administration: A national study using Delphi technique*. Columbus, OH.
- **Pruitt, Z.**, Lewald, D., Cobb, T., DeGroat, S., Sanders, L., Emmanuel, P. (March 2025). *Peer Navigator Program Connects Adolescents to Interprofessional Partners*. National Academies of Practice 2025 Annual Meeting and Forum. Washington, D.C.
- **Pruitt, Z.** (February 2025). *Management Communications*. Tampa General Hospital Imaging Leadership Retreat. Tampa, FL.
- **Pruitt, Z.** (January 2025). *The Health Policy Process*. University of South Florida College of Public Health, 7th Annual Activist Lab Bootcamp, “Creating a Healthier and Safer Workforce: Be Voices for Change!” Virtual from Tampa, FL.
- Kerckmar, S., **Pruitt, Z.**, Schumacher E., & Shay, P. (June 2024). *Less is More: Simplify Teaching to Advance Mental Health*. Annual Meeting of the Association of University Programs in Health Administration, Tampa, FL.
- Armstrong, A. & **Pruitt, Z.** (April 2024). *Negotiating the Terms: Salary, Benefits, and Beyond*. USF Health Shared Services. Tampa, FL (Virtual).
- Allgood, A. & **Pruitt, Z.** (February 2024). *Teaching through the Case Method*. Association of University Programs in Health Administration Art of Teaching Institute. Tampa, FL (Virtual).
- **Pruitt, Z.** (January 2024). *The Health Policy Process*. University of South Florida College of Public Health, 6th Annual Activist Lab Bootcamp, “Suicide Prevention: Be Voices for Change.” Virtual from Tampa, FL.
- **Pruitt, Z.** (November 2023). *Public Health Management*. USF Center for Public Health Leadership. Tampa, FL.

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- **Pruitt, Z.** (August 2023). *Public Health Management*. USF Center for Public Health Leadership. Tampa, FL (Virtual).
- **Pruitt, Z.** (July 2023). *Becoming a Fellow of the American College of Healthcare Executives: Advancement Information*. American College of Healthcare Executives Western Florida Chapter. Tampa, FL (Virtual).
- Hawks, B.A., Ibay, E.G. & **Pruitt, Z.** (June 2023). *A Seat at the Table: Integrating Health Administration into University-wide Interprofessional Education*. Education Session at the Annual Meeting of the Association of University Programs in Health Administration, National Harbor, MD.
- **Pruitt, Z.** (June 2023). *Becoming a Fellow of the American College of Healthcare Executives: Advancement Information*. American College of Healthcare Executives Western Florida Chapter. Tampa, FL (Virtual).
- Armstrong, A. & **Pruitt, Z.** (April 2023). *Negotiating the Terms: Salary, Benefits, and Beyond*. USF Health Shared Services. Tampa, FL (Virtual).
- **Pruitt, Z.** (March 2023). *Teaching through the Case-Method*. Association of University Programs in Health Administration Art of Teaching Institute. American College of Health Care Executives Congress on Healthcare Leadership, Chicago, IL.
- **Pruitt, Z.** (January 2023). *The Health Policy Process*. University of South Florida College of Public Health, 5th Annual Activist Lab Bootcamp, “Global Health and Health Equity.” Virtual from Tampa, FL.
- Allgood, A. & **Pruitt, Z.** (June 2022). *Teaching through the Case Method*. Association of University Programs in Health Administration Art of Teaching Institute. Tampa, FL (Virtual).
- **Pruitt, Z.** (June 2022). *Becoming a Fellow of the American College of Healthcare Executives: Advancement Information*. American College of Healthcare Executives Western Florida Chapter. Tampa, FL (Virtual).
- **Pruitt, Z.** & Shay, P.D. (June 2022). *Experimenting and failing fast: the simplest way to innovate your teaching*. Deep Dive Presentation at the Annual Meeting of the Association of University Programs in Health Administration, Salt Lake City, UT.
- Weeden, V., & **Pruitt, Z.** (June 2022). *Differences in MHA Student Learning Associated with Virtual and In-Person Presentations*. Poster at the Annual Meeting of the Association of University Programs in Health Administration (Virtual).
- **Pruitt, Z.** (April 2022). *Healthcare Management Careers*. USF LGBTQ Alliance. Tampa, FL (Virtual).
- Armstrong, A. & **Pruitt, Z.** (April 2022). *Negotiating the Terms: Salary, Benefits, and Beyond*. USF Health Shared Services. Tampa, FL (Virtual).
- **Pruitt, Z.** (March 2022). *Access to Health Care in the United States*. USF Maternal and Child Health Student Association. Tampa, FL (Virtual).
- **Pruitt, Z.** (January 2022). *The Health Policy Process and Health Law*. University of South Florida College of Public Health, 4th Annual Activist Lab Bootcamp, “Mental Health Is Public Health: Be an Advocate for Change!” Virtual from Tampa, FL.
- **Pruitt, Z.** (November 2021). *Social Determinants of Health: Integration with Medical Practice*. Morsani College of Medicine, Health Disparities Scholarly Group. Tampa, FL (Virtual).

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- **Pruitt, Z.** (November 2021). *An Honest Talk About the U.S. Public Healthcare System*. Epilepsy Foundation of Florida, Health Disparities Scholarly Group. Tampa, FL (Virtual).
- **Pruitt, Z.**, Chapin, K.P., Eakin, H. & Glover, A. (October 2021). Telehealth during COVID-19: Suicide prevention and American Indian communities in Montana. American Public Health Association 2021 Annual Meeting & Expo, Denver, CO.
- Armstrong, A., Corvin, J.A., Cragun, D., Liller, K., Petersen, D., **Pruitt, Z.**, Wilson, R., Zgibor, J. (October 2021). *APHA Learning Institute: CPH Exam Boot Camp*. American Public Health Association 2019 Annual Meeting, Denver, CO.
- Greenhill R., Meese K., **Pruitt Z.**, Robbins, J., & Song P. (September 2021). *Form Follows Function: Identifying Teaching & Learning Tools & Technology to Achieve Your Purpose*. AUPHA Fall Webinar Series.
- **Pruitt, Z.** (September 2021). *Addressing Social Determinants of Health in Medicine: Ethical Principles for Screening, Linking, and Evaluating*. Morsani College of Medicine, Medical Ethics and Integrity Group. Tampa, FL (Virtual).
- Ibata, B., Younger, J.A., & **Pruitt, Z.** (July 2021). *Ethical Challenges in Healthcare Leadership*. American College of Healthcare Executives Western Florida Chapter Face-to-Face Education Event. Tampa, FL (Virtual).
- **Pruitt, Z.** (June 2021). *Social Determinants of Health: Consequences of Inequitable Access to Healthcare*. Health Council of West Central Florida's Eyes on Equity through Social Determinants of Health. Tampa, FL (Virtual).
- **Pruitt, Z.** (June 2021). *Social Determinants of Health Progress & Opportunities*. Sigma Delta Beta at-Large Chapter. Tampa, FL (Virtual).
- Haga, R., Mishek, J., Potthoff, S., & **Pruitt, Z.** (June 2021). *Defining & Reframing Problems to Drive Healthcare Transformation*. Presentation at the Annual Meeting of the Association of University Programs in Health Administration (Virtual).
- Armstrong, A. & **Pruitt, Z.** (April 2021). *Negotiating the Terms: Salary, Benefits, and Beyond*. USF Health Shared Services. Tampa, FL (Virtual).
- **Pruitt, Z.** (February 2021). *Integrating Social Determinants of Health with Medical Care*, Morsani College of Medicine, SELECT Summer Immersion. Tampa, FL.
- **Pruitt, Z.** (Moderator), Armbruster, R., Murphy, T., Johnson, M., Shay, P. (February 2021). *Teaching Innovation and Entrepreneurism*. AUPHA Webinar Series.
- **Pruitt, Z.** (January 2021). *The Health Policy Process and Health Law*. University of South Florida College of Public Health, 3rd Annual Activist Lab Bootcamp, "It is a Whole New World: Advocacy and Pandemics." Virtual from Tampa, FL.
- **Pruitt, Z.** (January 2021). *The Health Policy Process*. University of South Florida College of Public Health, PHC 7152 Policy and Practice. Tampa, FL.
- **Pruitt, Z.** (January 2021). *Introduction to Health Systems*. University of South Florida Morsani College of Medicine SELECT program. Tampa, FL.
- **Pruitt, Z.** (December 2020). *Leading Quality Improvement*. University of South Florida Center for Leadership in Public Health Practice. Tampa, FL.
- **Pruitt, Z.** & Moseley, M.G. (November 2020). *The Business of Medicine*. University of South Florida Morsani College of Medicine SELECT program. Interprofessional Education Case Study Session. Tampa, FL.

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- **Pruitt, Z.**, Smith, C.S., & Pérez-Ruberté, E. (November 2020). *How to select case studies for healthcare quality management* (Webinar). In support of Healthcare Quality Management: A Case Study Approach from Springer Publishing.
- Corvin, J.A., Liller, K., Petersen, D., **Pruitt, Z.**, & Zgibor, J. (October 2020). APHA Learning Institute: CPH Exam Boot Camp. American Public Health Association 2020 Annual Meeting, Virtual.
- Johnstone, P. A. S., **Pruitt, Z.**, Das, I. J., & Quast, T. (2020). Radiation Oncology Patterns of Billing of Advanced Practice Providers (APPs) and Other Medical Specialists. *International Journal of Radiation Oncology, Biology, Physics*, 108(3), e424-e425.
- Liller, K. & **Pruitt, Z.** (June 2020). *Health Law, Policy, and Advocacy*. USF Health Virtual Interprofessional Workshop.
- **Pruitt, Z.** (June 2020). *Applying Problem-based Learning to Online Courses using Case Studies*. Presentation at the Quality Improvement Faculty Forum at the Annual Meeting of the Association of University Programs in Health Administration (Virtual).
- Bonica, M. & **Pruitt, Z.** (June 2020). *The Future of Healthcare Administration Education Content Delivery: The Audio Podcast*. Presentation at the Management and Case Study Faculty Forum at the Annual Meeting of the Association of University Programs in Health Administration (Virtual).
- **Pruitt, Z.** (April 2020). *Teaching Healthcare Quality: Adopting the Case Method to Engage Students* (Webinar). In support of Healthcare Quality Management: A Case Study Approach from Springer Publishing.
- **Pruitt, Z.** (January 2020). *Health Reform Proposals of 2020 Democratic Presidential Candidates*. University of South Florida Morsani College of Medicine Health Disparities Scholarly Concentration. Tampa, FL.
- **Pruitt, Z.** & Moseley, M.G. (November 2019). *The Business of Medicine*. University of South Florida Morsani College of Medicine SELECT program. Tampa, FL.
- **Pruitt, Z.**, Emechebe, N., Taylor, P.L., Fernandez, S., Akorede, I. (November 2019). *Social Health Surveillance Systems: A Systematic Review*. American Public Health Association 2019 Annual Meeting & Expo, Philadelphia, PA.
- Armstrong, A., Corvin, J.A., Cragun, D., Liller, K., Petersen, D., **Pruitt, Z.**, Wang, W., Wilson, R., Zgibor, J. (November 2019). *APHA Learning Institute: CPH Exam Boot Camp*. American Public Health Association 2019 Annual Meeting, Philadelphia, PA.
- **Pruitt, Z.** (September 2019). *Health Law and Ethics*. American Public Health Association 2019 Certified Public Health Webinar.
- **Pruitt, Z.** (September 2019). *Policy and Program Management in Public Health*. American Public Health Association 2019 Certified Public Health Webinar.
- **Pruitt, Z.** (June 2019). *Involving Health Administration Students in Interprofessional Education*. Presentation at Management Faculty Forum of the Annual Meeting of the Association of University Programs in Health Administration, New Orleans, LA.
- **Pruitt, Z.** (April 2019). *Health Care in United States*. Brazilian Student Association (BRASA) at USF, Tampa, FL.
- Emechebe, N., **Pruitt, Z.**, & Taylor, P.L. (November 2018). *Self-identified social needs predict hospital readmissions*. American Public Health Association 2018 Annual Meeting, San Diego, CA.

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- Armstrong, A., Corvin, J.A., Cragun, D., Liller, K., Petersen, D., **Pruitt, Z.**, Wang, W., Wilson, R., & Zgibor, J. (November 2018). *APHA Learning Institute: CPH Exam Boot Camp*. American Public Health Association 2018 Annual Meeting, San Diego, CA.
- **Pruitt, Z.** & Mhaskar, R. (June 2018). *Medical and health administration student collaboration in problem-based health systems curriculum*. Presentation at Annual Meeting of the Association of University Programs in Health Administration, Philadelphia, PA.
- **Pruitt, Z.** (June 2018). *Value-based Payments and the Independent Practice*. Keynote Speech at the DAS Connect Regional Conference, Clearwater Beach, FL.
- **Pruitt, Z.**, Emechebe, N., Taylor, P., & Bryant, K.B. (July 2017). *Is access to social services related to decreased healthcare use?* Florida Public Health Association 2017 Annual Meeting, Orlando, FL.
- **Pruitt, Z.** (June 2017). *A Problem-Solving Approach to Teaching by the Case Method*. Presentation at Annual Meeting of the Association of University Programs in Health Administration (AUPHA), Long Beach, CA.
- **Pruitt, Z.** (May 2017). *Panelist: Florida View of Coverage and Access*. Healthcare Action Summit hosted by The Tampa Bay Healthcare Collaborative & Foundation for a Healthy St. Petersburg. St. Petersburg, FL.
- **Pruitt, Z.** (November 2016). Access to the Medicaid Managed Care System, Tampa Bay Healthcare Collaborative, *Quarterly Meeting*, Tampa, FL.
- Gregory, S., **Pruitt, Z.**, Hall, K., and Pracht E. (October 2016). *Variation in intensity & cost of outpatient therapy for children with traumatic brain injury*. Poster presented at the American Public Health Association Annual Meeting & Expo, Denver, Colorado.
- **Pruitt, Z.** (October 2016). Leadership Brandon 2017 Symposium, Greater Brandon Chamber of Commerce. *Leadership Panel Q&A*, Brandon, FL.
- **Pruitt, Z.** (June 2016). *Case-based Learning: A Population Health Strategy for Bay City*. Poster presented at Association of University Programs in Health Administration (AUPHA), Kansas City, MO.
- **Pruitt, Z.** (June 2016). *Are Dual Eligible Special Needs Plans Special?* Presentation at the 18th Annual Family Café Disability Conference, Orlando, FL.
- **Pruitt, Z.** & Sportsman S. (April 2016). *Systems Navigation: A Collaboration Between Nurses and Healthcare Administrators to Improve Access to Care*. Poster presented at annual meeting of the National Academies of Practice, Baltimore, MD.
- **Pruitt, Z.** (March 2016 to current). “U.S. Health Care Policy: Quality Measurement & Improvement.” PHC 6080 Population Assessment 2, USF College of Public Health.
- **Pruitt, Z.** (2016 January). Franklin Middle Magnet School Career Day, “Healthcare Administration as a Career.” Tampa, FL.
- **Pruitt, Z.** (January 2015 to Current). “Introduction to the U.S. Healthcare System.” University of South Florida, Morsani College of Medicine, Doctoring 1.
- **Pruitt, Z.** (January 2015 to Current). “Healthcare Reform, Medicare, and Medicaid.” University of South Florida, Morsani College of Medicine, Doctoring 1.
- **Pruitt, Z.** (September 2014 to Current). “Introduction to Managed Care.” University of South Florida, Morsani College of Medicine, Doctoring 2.
- **Pruitt, Z.** (November 2014 to Current). “Trends in Reimbursement in Healthcare.” University of South Florida, Morsani College of Medicine, Doctoring 2.

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- **Pruitt, Z.** (September 2011 to September 2013). “Quality & Managed Care.” PHC 6147 Managing Quality in Health Care, USF College of Public Health.
- **Pruitt, Z.** (April 2014). “Affordable Care Act.” Florida Association of Physical Therapy, Tampa, FL.
- **Pruitt, Z.** (February 2014). “The Determinants of Antiretroviral Therapy Adherence and the Relationship of Healthcare Expenditures to Adherence among Florida Medicaid-insured Patients Diagnosed with HIV or AIDS.” Poster presented at USF Health Research Day, Tampa, FL.
- Picone, G.A. & **Pruitt, Z.** (July 2011). “Accountable Care Organizations & Physician-Hospital Integration.” Presented at Latinoamerica seminar, Tampa, FL.

CERTIFICATIONS

- Diversity, Equity and Inclusion in the Workplace Certificate from USF Corporate Training and Professional Education (May 2021)
- Fellow, American College of Healthcare Executives (August 2020)
- Lean Green Belt Certificate (#15961589), Institute of Industrial & Systems Engineers (April 2020)
- Applying the Quality Matters Rubric (2019)
- Certified in Public Health, National Board of Public Health Examiners (2015-2022)

DISSERTATION

The Determinants of Antiretroviral Therapy Adherence and the Relationship of Healthcare Expenditures to Adherence among Florida Medicaid-insured Patients Diagnosed with HIV or AIDS. Successfully defended in October 2013.

FUNDING

- Evaluation Plan: Improving Mental Health Outcomes for Youth in Hillsborough County, FL through Peer Navigation, Trauma-Responsive Screening and Multisector Partnerships, \$45,000. (2024-2029).
- Access to Care Recommendations for Supporting Pregnant Women with Opioid Use Disorder in Florida: Dissemination and Implementation Project, Florida Department of Health, \$7,672 of \$144,667. (2021-2022).
- Hillsborough County Health Care Plan, “Specialist Care and Social Determinants of Health,” \$4,472 of \$58,518 project. (2020).
- Fast Pathway, Inc., “DocClocker Evaluation,” \$8,586 of \$58,518 project. (2020).
- Juvenile Welfare Board of Pinellas, Pinellas Children’s Mental Health Initiative, \$5,000. (2018-2019)
- USF College of Public Health Faculty Research Award. “Enhanced Social Service Navigation hospital readmission prevention program design and feasibility study,” \$14,344. (2018-2019).
- WellCare Health Plans, Health Connections Evaluation, \$51,250. (2017-2018).

FELLOWSHIPS, AWARDS, & HONORS

- American College of Healthcare Executives Service Award. (2023).
- American College of Healthcare Executives – Western Florida Chapter Senior-Level Healthcare Executive Award. (2023).
- USF Health, Faculty Mentor of the Year. (2023).
- Fellow, Committee of Accreditation of Healthcare Mgt. Education (2019-Current).
- Excellence in Interprofessionalism Award. *USF Health Faculty Advisor to the CLARION National Case Competition Team.* (2019-2020).
- Outstanding poster presentation (2nd of 40). *Medical and health administration student collaboration in problem-based health systems curriculum.* Association of University Programs in Health Administration (AUPHA), Philadelphia, PA. (2018).
- Excellence in Teaching Award, USF Public Health Student Association. (2018)
- Outstanding poster presentation (2nd of 40). *Case-based Learning: A Population Health Strategy for Bay City.* Association of University Programs in Health Administration (AUPHA), Kansas City, MO. (2016).
- College of Public Health, Department of Health Policy and Management, “Outstanding Graduate Student Poster Presentation.” (2014).
- College of Public Health’s “Most Outstanding Graduate Fellow.” (2011).
- WellCare Outstanding Associate. (2nd Quarter 2006).
- WellCare Associate of the Month. (February 2005).

SERVICE

Board Member, AUPHA	(2023-Current)
AUPHA Annual Meeting Planning Committee	(2023-2024)
Secretary, ACHE Western Florida Chapter Board	(2022-Current)
Reviewer: Medical Care	(2023-Current)
AUPHA Teaching Excellence Awards Review Committee	(2022)
Reviewer: Journal of Telemedicine and Telecare	(2022-Current)
Reviewer: American Journal of Preventive Medicine	(2021-Current)
Immediate-Past President, ACHE Western Florida Chapter Board	(2022-2023)
President, ACHE Western Florida Chapter Board	(2020-2022)
AUPHA Annual Meeting Planning Committee	(2020-2021)
FACHE Examination Job Analysis Focus Group & Item Writer	(2020-2023)
Chair, Master of Health Administration Admissions Committee	(2020-Current)
AUPHA Strategic Plan, Art of Teaching Institute Committee	(2020-2021)
AUPHA Management Faculty Forum, Chair	(2020-2022)
USF Interprofessional Educational Day, Facilitator	(2019, 2021)
President-elect, ACHE Western Florida Chapter Board	(2019-2020)
Member, Graduate Education in Health Mgt. Leadership Excellence	(2019-Current)
Member, Master of Health Administration Curriculum Committee	(2019-Current)
Member, Master of Health Administration Admissions Committee	(2019-2020)
Faculty Ambassador (Program for Accepted COPH Graduate Students)	(2019-2021)
Reviewer: Health Affairs	(2019-2021)

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Reviewer: American Journal of Public Health	(2019-2021)
College of Public Health Faculty Assembly, Historian	(2018-2022)
AUPHA Annual Meeting Planning Committee	(2018-2019)
Pinellas Children’s Mental Health Initiative, Outcomes Co-chair	(2018-2019)
AUPHA Management Faculty Forum, Chair-elect	(2018-2020)
Reviewer: Pediatric Emergency Care	(2018-2019)
Hillsborough County Medical Reserve Corps (e.g., Hurricane Irma)	(2017-Current)
Chair, Dept. of Health Policy & Management Curriculum Committee	(2016-2018)
Faculty Sponsor: Health Management Student Association (HMSA)	(2016-Current)
Faculty Representative, ACHE Western Florida Chapter Board	(2016-Current)
USF College of Public Health Education Committee	(2016-2019)
USF Morsani College of Medicine, SELECT curriculum committee	(2016-2019)
USF Nutrition & Dietetics Program faculty recruitment committee	(2016)
Reviewer: Journal of Health Administration Education	(2016-Current)
Reviewer: Clinical Journal of Oncology Nursing	(2016-Current)
Reviewer: American Journal of Managed Care	(2016-Current)
Hillsborough County Schools Great American Teach-In	(2015-2017, 2019-2020)
Dept. of Health Policy & Management Internship Coordination Lead	(2015-Current)
Chair, PhD Redevelopment Committee, USF College of Public Health	(2015)

PROFESSIONAL MEMBERSHIPS

American College of Healthcare Executives	(2004-Current)
Association of University Programs in Health Administration	(2015-Current)
American Public Health Association	(2018-2022)

STUDENT ADVISING

- Eleanor Callahan, “Quality Controls - Healthcare Documentation at Suncoast Community Health Centers, Inc.” Master of Health Administration. Summer 2024.
- Kieran Diekroeger, “Process Evaluation of the HIM Department.” Master of Health Administration. Summer 2024.
- Joshua Dupre, “Addressing Issues of Identity, Document Storage, Release Notes, and Gaps in Technical: Knowledge within the BayCare Digital Marketing Team.” Master of Health Administration. Summer 2024.
- Adam Jones, “Enterprise Warehousing: Optimizing Medicare Advantage Plan Data.” Master of Health Administration. Summer 2024.
- Erik Quinn, “Optimizing Provider Communication at the TGH Brandon Emergency Center for an Enhanced Patient Experience.” Master of Health Administration. Summer 2024.
- Kimiko Soloman, “Overtime Rate Reduction Among Full-Time Nurses at AdventHealth Sebring.” Master of Health Administration. Summer 2024.
- Gemma Zapatha, “Wayfinding at St. Joseph’s Hospital.” Master of Health Administration. Summer 2024.
- Christina Zeleznik, “Referral Miscommunication at Atlantic Health Visiting Nursing Services.” Master of Health Administration. Summer 2024.

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- Aagna Patel, “Mid-Level Engagement: Leadership Rounding.” Master of Health Administration. Summer 2023.
- Cameron Baucom, “Improving Ancillary Supplement Sales.” Master of Health Administration. Summer 2023.
- Kayla Coffey, “Physician Referrals: Keepage & Leakage.” Master of Health Administration. Summer 2023.
- Eliana Rosenbluth, “Pediatric GI Center of Excellence Grant Spending.” Master of Health Administration. Summer 2023.
- Kathryn Sherman, “Putting Employees First, Starting with Excellent Onboarding.” Master of Health Administration. Summer 2023.
- Victoria Stephenson, “Developing an Effective Patient Experience Survey for a Mobile Health Unit.” Master of Health Administration. Summer 2023.
- Tiffany White, “Imaging Machine Downtime.” Master of Health Administration. Summer 2023.
- Jacqueline Zalizniak, “Primary Care Nurse Navigation Pilot Program.” Master of Health Administration. Summer 2023.
- Jessica Alperovich, “Improving Patient Experience Within Telehealth.” Master of Health Administration. Summer 2022.
- Brooke Beyer, “Gastro Florida H.R. Analysis.” Master of Health Administration. Summer 2022.
- Carley Davis, “Addressing Departmental Administrative Workload Balance in an Academic Medical Center.” Master of Health Administration. Summer 2022.
- Kristen Fessler, “TransCare Ambulance Services: Employee Recruitment & Retention.” Master of Health Administration. Summer 2022.
- Neetthu George, “Call Center Efficiency Management.” Master of Health Administration. Summer 2022.
- Ceona James, “Broward Health Imperial Pointe Emergency Department Supply Room Efficiency Management.” Master of Health Administration. Summer 2022.
- Akash Patel, “Reducing Tech Time per Patient.” Master of Health Administration. Summer 2022.
- Laura Pemble, “Analyzing and Addressing Divergence and Decreases in Patient Experience & Satisfaction Scores at Advocate Illinois Medical Center.” Master of Health Administration. Summer 2022.
- Amy Proios, “Operations at GEHA.” Master of Health Administration. Summer 2022.
- Margaret Reyes, “From Multispecialty to Single Specialty: Establishing an Independent Practice.” Master of Health Administration. Summer 2022.
- Elizabeth Reynolds, “Addressing Scheduling and Staffing Improvement Opportunities within Lee Health’s Cape Coral Hospital Campus.” Master of Health Administration. Summer 2022.
- Kathryn Richards, “Preventing Falls in Assisted Living Facilities.” Master of Health Administration. Summer 2022.
- Hendrick Utile, “Organ Procurement Donor Care Unit.” Master of Health Administration. Summer 2022.
- Santiago Vera, “Staffing Shortages Within Angels Senior Living.” Master of Health Administration. Summer 2022.

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- Fernando Chero Tena, “Reducing Readmissions: Social Determinants of Health.” Master of Health Administration. Summer 2021.
- Erika Domenech Acevedo, “Organizational Design in Marketing Department at Tampa General Hospital.” Master of Health Administration. Summer 2021.
- Nicole Myers, “Workload Measurement and Allocation at Atlanta Children’s Hospital Patient Access Department.” Master of Health Administration. Spring 2021.
- Hemal Prasad, “Identification of Social Risks for Readmitted Patients at Tampa General Hospital.” Master of Health Administration. Summer 2021.
- Ariela Sancho, “Revenue Cycle Improvement at Gastro Florida.” Master of Health Administration. Summer 2021.
- Raavi Singh, “Compliance Improvement in a Community Hospital.” Master of Health Administration. Summer 2021.
- Blake Thompson, “Expanding a Service Line at Tampa General Hospital.” Master of Health Administration. Summer 2021.
- Lauren Kiskunes, “Reducing Patient Falls at Gulfside Healthcare Services Hospice, Palliative Care, and Home Health Care Organization.” Master of Public Health, Health Care Organizations. Summer 2021.
- Keith Chartier, “Primary Care Nurse Practitioner Perceptions of Prescribing Buprenorphine to Treat Opioid Use Disorder in Maricopa County, Arizona: A Qualitative Study.” DrPH Committee Member. Spring 2021.
- Nnadozie Emechebe, “Quantifying the Impact of Chronic stress on Racial Disparities in Cardiovascular Disease.” PhD Committee Member. Fall 2020.
- Marjorie Brelsford, “Clinical Research Quality Management.” Master of Health Administration. Fall 2020.
- Narayan Kulkarni, “Tampa General Hospital CareComm Transfer Transplant Improvements.” Master of Health Administration. Summer 2020.
- Morgan Jewell, “Preparing BayCare HomeCare for Medicare Review Choice Demonstration.” Master of Health Administration. Summer 2020.
- Sara Case, “Adapting to a Global Pandemic: Canceling All Elective Surgical Cases at Morton Plant Hospital.” Master of Health Administration. Summer 2020.
- Dorothea Polk, “Decreasing No-Show Rates at Suncoast Community Health Centers.” Master of Public Health, Health Care Organizations concentration. Spring 2020.
- Natalie Wrightson, “Suncoast Community Health Centers, Inc., Thonotosassa Clinic improvement project.” Spring 2019.
- Ashley Abbondandolo, “Placing Healthcare Organizations in Value-Based Contracts.” Master of Health Administration. Summer 2019.
- Sydney Grant, “Succession Planning in Rural Healthcare.” Master of Health Administration. Summer 2019.
- Nicholas Paola, “Gastro Florida Telephone Communication Improvements.” Master of Health Administration. Summer 2019.
- Bhumi Patel, “Improving Claims Processing Efficiency.” Master of Health Administration. Summer 2019.
- Jordan Kutner, “Workflow Optimization of Gastro Florida Organizational Imperatives.” Master of Health Administration. Spring 2019.

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- Natalie Miller, “USF Health Physician Group: Reducing Emergency Department Visits.” Master of Health Administration. Spring 2019.
- Reem Yousif, “Improving Patient Experience Through the Scheduling Experience.” Master of Health Administration. Spring 2019.
- Richard Kelso, PhD, “Patient-Minded Discharge Planning.” Master of Public Health, Health Care Organizations. Fall 2018.
- Neha Shah, “Lakeland’s PinkSync: A Breast Cancer Education and Awareness Initiative.” Master of Public Health, Health Care Organizations. Fall 2018.
- Paula Tran, “A Comparison of Public and Private Health Insurance on Access to Mental Health Care for Children in Pinellas County, Florida.” Bachelor of Sciences in Public Health, Honors College Thesis. IDH 4950. Thesis Director. Fall 2018.
- Jaylin Earl, “Creating Quality Measures for Medicaid Long-Term Services & Supports.” Master of Public Health, Health Policies and Programs. Summer 2018.
- Taylor Jarvill, “Epinephrine Auto-Injector Price Increases and Administration in the Emergency Department.” USF Morsani College of Medicine, SELECT. Summer 2018.
- Taher Hamid, “Tobacco Policy Best Practices Assessment at the Polk County Florida Health Department.” Master of Health Administration. Spring 2018.
- Jacqueline Douek, “Delays in Room Turnover Effecting Patient Flow at Nemours Children’s Hospital.” Master of Health Administration. Spring 2018.
- Yana Linsh, “Wellness Program Evaluation at Florida Hospital.” Master of Public Health, Health Care Organizations. Spring 2018.
- Megan Salzman, “USF Physician Group atrial fibrillation quality improvement analysis.” Master of Health Administration. Spring 2018.
- Neil Rampy, “Optimal Information Management Supporting a Quality Strategy in a Military Mental Health Clinic.” Master of Public Health, Public Health Administration. Spring 2018.
- Jennifer Ammerman, “Integration of Behavioral Health Services into Primary Care for Patient Centered Medical Home Success.” Master of Health Administration. Fall 2017.
- Kimberly David, “Quality Management Practices to Improve YMCA’s Wellness Program.” Master of Public Health, Health Care Organizations. Fall 2017.
- Karthik S. Thiagarajan, “Improving the Rates of Uncontrolled Hypertension at USF Health.” Master of Public Health, Health Care Organizations. Fall 2017.
- Erin Kearney, “Improving Communication of Key Patient-centered Medical Home Concepts at Suncoast Community Health Center.” Master of Public Health, Health Care Organizations. Summer 2017.
- Aisha Robinson, “A Congestive Heart Failure Discharge Compliance Improvement Supplement to American Heart Association’s ‘Get with the Guidelines’ Program.” Master of Public Health, Health Care Organizations. Summer 2017.
- Brittany Glover, “Diabetic Patients Referral to Pharmacist.” Master of Health Administration. Summer 2017.
- Sarah Iqbal, “Geographical Visualization and Analysis of HART Accessibility to Free/Affordable Healthcare Clinics in Tampa.” USF Morsani College of Medicine, SELECT. Summer 2017.
- Sreevardhan Alluri, “Hospital Readmission Program: Discharge Process Performance Improvement.” Master of Public Health, Health Care Organizations. Spring 2017.

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- Natasha Kurji, “A Social Service Network Analysis Using Geographic Information Systems in a Medicare and Medicaid Managed Care Plan Provider.” Master of Health Administration. Spring 2017.
- Ron Mattson, “Process Improvement at Tampa General Hospital based on Press Ganey Patient Satisfaction Analysis.” Master of Health Administration. Spring 2017.
- Melinka Accardi, “Workflow Process Improvements for an ALS Clinic.” Master of Health Administration. Fall 2016.
- Teena Saji, “Developing a High Quality Evidence Based Adult Inpatient Whiteboard to Enhance Patient, Family, and Care Team Communication.” Master of Health Administration. Fall 2016.
- Vrushalee Palsule, “Developing a High Quality Evidence Based Adult Inpatient Whiteboard to Enhance Patient, Family and Care Team Communication.” Master of Public Health, Health Care Organizations. Fall 2016.
- Andrew Shenoi, “The collaboration of leaders in medicine and public health to improve population health.” USF Morsani College of Medicine, SELECT. Summer 2016.
- Allison Schlofner, USF College of Public Health, “Quiet at Night Scores in a Hospital Setting,” Master of Health Administration. Spring 2016.
- Nashrin Jahan, USF College of Public Health, “The Expanding Melanoma Burden in the United States,” Master of Public Health, Public Health Practice. Fall 2015.
- Hanshure Martial, USF College of Public Health, “Improving outreach and retention within Patient Continuum Care at Drug Abuse Comprehensive Coordinating Office Tampa Division,” Master of Public Health, Public Health Practice. Fall 2015.
- Priscilla Shen, USF Morsani College of Medicine, SELECT. “USF MCOM Faculty: Time Allocation & Personal Satisfaction.” Summer 2015.
- Aleksandra Bacewicz, USF Morsani College of Medicine, SELECT. “Health Systems Access for Detainees during US/Mexico border Immigration Crisis.” Summer 2015.
- Ian Osburn, “Curriculum development for SELECT.” USF Morsani College of Medicine, SELECT. Spring 2015.

CASE COMPETITIONS

- American College of Healthcare Executives of South Florida Case Competition. Spring 2025. Anh H. Dinh, Carla Handal, Gabriella Lugo, & Maria Vitória Bibas Centa.
- University of Alabama at Birmingham Health Administration Case Competition. Spring 2025. Kishan Patel, Amber Wilkison, & Isabella Gagnon.
- CLARION Case Competition, University of Minnesota. Spring 2025. Michelle Sunny & Nicholas Nelson.
- American College of Healthcare Executives of South Florida Case Competition. Spring 2024. Colleen Mangan, Kishan Patel, Anasha Kapasi, & Britney Meadows.
- University of Alabama at Birmingham Health Administration Case Competition. Spring 2024. Kathryn Sherman, Avalon Vincent, & Jacqueline Zalizniak.
- University of Alabama at Birmingham Health Administration Case Competition. Spring 2023. Hemal Prasad, Laura Pemble, & Neetthu George.
- CLARION Case Competition, University of Minnesota. Spring 2021. Narayan Kulkarni, Alana White, Prisca Alilio, & Kennedy Mohs.

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- CLARION Case Competition, University of Minnesota. Spring 2020. Klea Agollari, Narayan Kulkarni, Elizabeth Hollenczer, & Megumi Mori.
- University of Alabama at Birmingham Health Administration Case Competition. Spring 2019. Jordan Kutner, Angela Niefenfueller, & Reem Yousif.
- University of Alabama at Birmingham Health Administration Case Competition. Spring 2018. Jaqueline Douek, Jorge Sanchez, & Jaylin Earl.

CAPSTONE CONSULTING PROJECTS

- Eleanor Callhan, Joshua Dupre, & Peyton Hendrix, “Supply Chain Management.” Spring 2025.
- Ethan Fields, Praneeth Vattikuti, & Christina Zeleznik, “Enhancing Advanced Practice Providers Organization.” Spring 2025.
- Ali Askarisedeh, Anne-Isabelle Jean, Kohl Pierce, & Brynn Schiller, “Building a New Continuing Education Service Line.” Spring 2024.
- Krystal Cardona, Holly Nguyen, Aagna Patel, & Eliana Rosenbluth, “USFTGP: Supply Chain Integration.” Spring 2024.
- Anton Syvolavong, Annalise Story, Ariana Solano & John Whelan, “Hospital Medicine Organizational Design.” Spring 2024.
- Kristen Fessler, Mauricio Orlandi, & Daniele Unger “USFTGP Automation Project: Patient Self-Vitals and Rooming.” Spring 2023.
- Erika Domenech, Delanie Pettyjohn, & Ariela Sancho, “Increasing Referrals Through a High-Risk Screening Program at Brian D. Jellison Cancer Institute at Sarasota Memorial Hospital.” Spring 2022.
- Lizzette Salado, Raavi Singh, & Sebastian Smith, “Patient Throughput and Discharge to Home at Memorial Health System.” Spring 2022.
- Ahlam Farzan, Saloni Jain, Thu Nguyen, & Linh Truong, “Business Process Outsourcing for an Academic Medical Group for USF Health.” Spring 2021.
- Teresa Anthony, Sally Case, Morgan Jewell, & Olivia Zayas, “Tampa General Hospital: Surgeon Competition for Operating Rooms.” Spring 2021.
- Sabrina Korn & Narayan Kulkarni, “Consulting Service Offerings for Suncoast Community Health Centers.” Spring 2021.
- Kaylee Capparelli, Grace Goepfinger, Ivana Neff, & Bhumi Patel, “Risk-based Contract Coding Improvements at USF Health.” Spring 2020.
- Marjorie Brelsford, Samer Hussamy, Nishat Jerin, & Emily Zapf, “Breakeven Analysis and Operational Improvements at Suncoast Community Health Centers.” Spring 2020.
- Ibrahim Akorede, Morgan Jodat, Nicholas Paola, & Reem Yousif, “Pharmacy Revenue Cycle Improvements, Doctors of USF Health.” Spring 2019.
- Jennifer Ammerman, Boni-Ryan Santa Maria, Taher Hamid, & Paul Wagner, “Suncoast Community Health Centers, Inc. Strategic plan for 30,000 sq. ft. multi-service outpatient facility integrating primary care and social care.” Spring 2018.
- Jacqueline Douek, Sarah Langel, Kelly Hood, Jacques Mouton, Jorge Sanchez, “Medicare ACO readiness assessment for a large academic medical group, Doctors of USF Health.” Spring 2018.

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- Yemisi Amoda, Jonathan Lange-Chen, Stephen Lapp, Radhika Mehrotra, & Teena Saji, “USF Physicians Group Good Catch social marketing program increased reported quality and safety error near misses.” Spring 2017.
- Brittany Glover, Edwardo Haughton, Ron Mattson, Miranda Scott, Sifat Sheik, & Cauchavius Watts. “USF Physicians Group Chronic Disease Care Management Strategy.” Spring 2017.
- William Stewart, Kristopher Bryant, Hunter Gullickson, Ryann Espinosa, & Robert Chandler, “Tampa General Hospital Outpatient Claims Denials Analysis and Performance Improvement.” Spring 2017.