

USF Job Class Description JOB CODE: 4353 JOB TITLE: Parking Enforcement Supervisor JOB FUNCTION: Campus Operations & Services PAY PLAN: 23 CAREER BAND: D FLSA: Non Exempt Effective Date : 10/01/09

Job Title: Parking Enforcement Supervisor

Job Summary

The position is responsible for supervising and managing the Parking Enforcement Unit; ensures tickets are issued, complaints are answered and parking enforcement officers are trained and equipped properly. This supervisor must be able to work in all types of weather conditions.

Nature of Work

This position typically reports to a Manager Parking & Transportation Operations or another management position. This position is responsible for the hiring, training and supervision of USPS and OPS parking staff. The primary purpose of this position is to ensure the smooth and continuous flow of transportation services on campus.

Examples of Duties

The following list provides examples of the most typical duties for positions in this job class. Individual positions may not include all of the examples listed, nor does the list include all of the work that may be assigned to positions in this job class.

- Plans, organizes and directs operations and work activities of various sections within the department to include permits, appeals, and enforcement through day-to-day contact with subordinate supervisors.
- Reviews, researches, develops and recommends revisions to university wide registration, appeals and enforcement procedures, regulations and programs dealing with parking and transportation.
- Analyzes and incorporates state codes into university policies and regulations and ensures communication of changes through publications.
- Provides information and consultation to the director on operating costs and budget planning for activities such as parking lot repair and meter repair and maintenance.

- Informs university department representatives of parking problems, changes to signs or availability of space.
- Adjudicates grievances of applicants dissatisfied with appeals determinations and defends determinations before the parking hearing board if necessary.
- Conducts utilization studies of parking spaces and lots by preparing data collection forms, deciding on areas for study, assigning personnel to collect data and analyzing data to determine peak usage and average usage times.

Minimum Qualification Requirements

This position requires a high school diploma or equivalent, with five years of experience OR, Any equivalent combination of experience and/or education from which comparable knowledge, skills, and abilities have been achieved.

Special Working Conditions

This position may be exposed to inclement weather since some of the work is done outdoors. Working conditions may include restricted movement and travel.